



November 22, 2019

MPAC continues to make updates to Municipal Connect, the primary source of assessment-related information for Ontario municipalities and other key stakeholders. These changes support our continued commitment to enhancing your user experience and protecting Ontario property owners' data.

### Municipal Sales Listings

Most recently, we rolled out enhancements to the Municipal Sales Listings (MSL) to make temporary roll numbers attached to severances and consolidations more easily identifiable on MSL listings.

### Monthly People Portal data refresh

Beginning November 2019, data in the People Portal will be refreshed monthly instead of the current bi-weekly refresh. This change is being made to streamline our operations while continuing to meet the needs of our stakeholders.

Last summer, we conducted research with Municipal Connect users to better understand how they are using the People Portal. Through this research we learned:

- The majority of respondents access the site several times a week/month.
- The majority regularly use the basic and custom query search, reports and exporting features.
- The majority of respondents indicated that a monthly data refresh would be sufficient to support their business needs.

Respondents also made a number of suggestions for further improving the site, which are being considered for future enhancements. Thank you to everyone who took the time to complete the survey and for providing this very valuable feedback.

### New password reset function

As part of our ongoing commitment to data security, we continue to implement security enhancements across all of our networks.

In early January, you will be required to reset your Municipal Connect password within 30 days. After the first reset, you will be required to reset your password every 60 days.

The new password reset function adds another layer of security and is a critical step in addressing cyber risk and protecting our data. It also helps mitigate the risk of high profile cyber attacks within the municipal community.

You will receive an alert when you log in to Municipal Connect six days before your password expires and reminders for five days after that. If you don't change your password on the sixth day, you will be required to update your password the next time you try to access Municipal Connect.

As corporate email addresses are more likely to be attacked by malware, it's important that you do not share your Municipal Connect account credentials.

If you have questions about these updates, please contact your local MPAC Municipal and Stakeholder Relations representative(s).

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