



MUNICIPAL PROPERTY ASSESSMENT CORPORATION

Assessment Portal Frequently Asked Questions September 2017

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General

What is Weighted Assessment?

Weighted assessment is a conversion of non-residential assessment to residential assessment and is calculated by multiplying the returned assessment by the tax ratio for that property class.

How are Weighted Assessments calculated?

The weighted assessment analytics are an estimate based on the most current and available data from the Financial Information Return (FIR) on the Ministry of Municipal Affairs and Housing website.

What is the difference between the Real Property Tax Analytics (RPTA) tool and Municipal Connect 2.0?

Municipal Connect 2.0 was created to provide municipalities with access to assessment data to allow a better understanding and management of their tax base. It also offers municipalities a modern and flexible way to access assessment information online 24 hours, 7 days a week.

The Real Property Tax Analytics tool includes third party analytics that provide an opinion of whether the assessed value is either over or under assessed, along with a sales comparison and neighbourhood demographics information. MPAC has no involvement in the development of the RPTA platform and cannot warranty or endorse any of these third party analytics.

Maps/Search Functions

What mapping and search functions are available?

Users can find a property (or group of properties) through customized search of a variety of attributes – with relevant filter sets available by property type – and can save these queries for future quick access to results. Users can also select archived versions of street imagery to see property and building changes over time (where available), and can toggle on Property Type and Assessment Parcel layers in Map View and zoom in for a closer look by using the menus available in the top right of the mapping feature.



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Can I copy maps and graphs into my Council presentations?

MPAC recommends that the user carefully review the Google terms and conditions before attempting to reproduce these images.

Will I be able to sort and manipulate data?

Yes. Municipal Connect 2.0 offers export features, enabling the downloading of data into Microsoft Excel™. This allows users to produce customized reports and charts. Simply click on the Export to Excel™ logo at any time to start the export process.

Can I manipulate data sets and graphs?

Yes. There are a number of interactive analytics tools available in Municipal Connect 2.0. Users can hover over bar graphs to see actual assessment values and can toggle on/off variables.

Do maps on 2.0 have Ward/Poll layers?

Ward layers are available. MPAC has included Ward layers so that administrators could perform analytics in preparation for presentations/business cases to Council. This information is available in the People Portal.

Is there a way for municipalities to search by M-Plan?

No. M-Plans are part of the severance process, prior to a property becoming active. Municipal Connect only displays active properties. For more information on the status of M-Plans, please contact your local Municipal & Stakeholder Relations team.

How do I search without adding additional limiters?

In future iterations of Connect 2.0, there will be a field on the search tab specific to geography, rather than property attributes; however, in the current system this can be done through the following steps:

1. Search for the subject property
2. Go back to the Search tab
 - Remove the property address (or whatever criteria used)
 - Enter an extremely early year in the Year Built field (i.e. 1800)
 - OR, the city/municipality number (in the Roll Number field)

BEFORE hitting submit, use the Radius tool to start from your subject property and extend to the desired radius.



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Tax Year	Roll Number	Address	Municipality	Owner Name	Legal	Type
2017 (In-Year)	18.05.010.010.140.30	115 MUSCAT CRES	Ajax	GNANASEGARAM SAR	PLAN 40M2305 LOT 1	Single family deta
2017 (In-Year)	18.05.010.010.140.32	113 MUSCAT CRES	Ajax	ABDOUD ANDRE	PLAN 40M2305 LOT 2	Single family deta
2017 (In-Year)	18.05.010.010.140.34	111 MUSCAT CRES	Ajax	LEE RAJAH OMAR, BEL	PLAN 40M2305 LOT 3	Single family deta
2017 (In-Year)	18.05.010.010.141.00	98 MUSCAT CRES	Ajax	AMBEDKAR DOUGLAS	PLAN 40M2305 LOT 00	Single family deta
2017 (In-Year)	18.05.010.010.141.00	10 MUSCAT CRES	Ajax	SPHALL M JEFFREY, A	PLAN 40M2305 LOT 01	Single family deta
2017 (In-Year)	18.05.010.010.141.00	12 MUSCAT CRES	Ajax	CHOO KIONG LAM NG	PLAN 40M2305 LOT 02	Single family deta
2017 (In-Year)	18.05.010.010.141.94	14 MUSCAT CRES	Ajax	BANSIL SISENANDO JR.	PLAN 40M2305 LOT 03	Single family deta
2017 (In-Year)	18.05.010.010.142.24	17 MUSCAT CRES	Ajax	TERRADE LAURENT RE	PLAN 40M2305 LOT 06	Single family deta
2017 (In-Year)	18.05.010.010.142.26	15 MUSCAT CRES	Ajax	SELVARAJAH THILEEB	PLAN 40M2305 LOT 09	Single family deta
2017 (In-Year)	18.05.010.010.142.28	13 MUSCAT CRES	Ajax	AZIZ ELIAS	PLAN 40M2305 LOT 100	Single family deta
2017 (In-Year)	18.05.010.010.142.30	11 MUSCAT CRES	Ajax	BAIG WASEEM UDDIN	PLAN 40M2305 LOT 101	Single family deta
2017 (In-Year)	18.05.010.010.142.32	9 MUSCAT CRES	Ajax	DOMAKOV STEVEN, GL	PLAN 40M2305 LOT 102	Single family deta
2017 (In-Year)	18.05.010.010.142.34	7 MUSCAT CRES	Ajax	SHAIKH/O/A MARGIZA	PLAN 40M2305 LOT 103	Single family deta
2017 (In-Year)	18.05.010.010.142.36	5 MUSCAT CRES	Ajax	SYED SHAHID ALI	PLAN 40M2305 LOT 104	Single family deta
2017 (In-Year)	18.05.010.010.142.38	3 MUSCAT CRES	Ajax	EVANDELISTA RONALD	PLAN 40M2305 LOT 105	Single family deta
2017 (In-Year)	18.05.010.010.142.40	1 MUSCAT CRES	Ajax	CHEN HUI BIN, LI VUE	PLAN 40M2305 LOT 106	Single family deta
2017 (In-Year)	18.05.010.010.142.42	157 GILLETT DR	Ajax	BUDDI SRIKANTH, PUP	PLAN 40M2305 LOT 107	Single family deta
2017 (In-Year)	18.05.010.010.142.44	155 GILLETT DR	Ajax	KANAPATHIRILLAI KUM	PLAN 40M2305 LOT 108	Single family deta
2017 (In-Year)	18.05.010.010.142.46	153 GILLETT DR	Ajax	SMITH STEPHEN, SMT	PLAN 40M2305 LOT 109	Single family deta
2017 (In-Year)	18.05.010.010.142.48	151 GILLETT DR	Ajax	SHAYHARMAN VILGSA	PLAN 40M2305 LOT 110	Single family deta
2017 (In-Year)	18.05.010.010.142.50	149 GILLETT DR	Ajax	ORANVILLE RICHARD J	PLAN 40M2305 LOT 111	Single family deta
2017 (In-Year)	18.05.010.010.142.52	147 GILLETT DR	Ajax	COLEY BERRIS, COLEY	PLAN 40M2305 LOT 112	Single family deta
2017 (In-Year)	18.05.010.010.142.54	145 GILLETT DR	Ajax	BROWN DAVINE, BROW	PLAN 40M2305 LOT 113	Single family deta
2017 (In-Year)	18.05.010.010.142.56	143 GILLETT DR	Ajax	SHAIKH NAUREEN, HAS	PLAN 40M2305 LOT 114	Single family deta
2017 (In-Year)	18.05.010.010.143.00	51 PORTELLI CRES	Ajax	SURRAMANAM VELAUT	PLAN 40M2305 LOT 156	Single family deta
2017 (In-Year)	18.05.010.010.143.02	49 PORTELLI CRES	Ajax	CHEN WANNI	PLAN 40M2305 LOT 157	Single family deta
2017 (In-Year)	18.05.010.010.143.04	47 PORTELLI CRES	Ajax	THOMAS CUI, CUI NG	PLAN 40M2305 LOT 158	Single family deta
2017 (In-Year)	18.05.010.010.143.06	45 PORTELLI CRES	Ajax	KOZTOULAKIS KRISTA	PLAN 40M2305 LOT 159	Single family deta
2017 (In-Year)	18.05.010.010.143.08	43 PORTELLI CRES	Ajax	REDJOUANI FANNA AZNE	PLAN 40M2305 LOT 160	Single family deta
2017 (In-Year)	18.05.010.010.143.10	41 PORTELLI CRES	Ajax	RICKETTS ANN-MARIE	PLAN 40M2305 LOT 161	Single family deta



Accessing Data

What is the refresh schedule for the data?

MPAC's data is refreshed nightly with a two day lag. For example, if information is keyed by MPAC staff on Monday, a municipality will see it on Wednesday.

Sales data continues to have a 10-day lag, as per the Data Sharing Agreement with Teranet

Is there a plan to replace the Electronic Assessment Information (EAI) file once classic Connect is decommissioned?

The EAI file is available through Sightline.

Where can I get access to sales analytics? Is it available for download?

Sales analytics is available on Municipal Connect 2.0 under the Search criteria. The sales analytics is available to download* in excel.

Where can I get access to the Municipal Sales Listing and is it available for download?

The Municipal Sales Listing is made available to municipalities through Sightline, and will be available in a text file format. Municipalities can upload it directly into their tax systems, or export to Excel.

Are there limitations to the amount of records that can be viewed and/or exported?

Yes, search results can be **viewed** to a limit of 50,000 records. **Exported** search results that **do not**



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contain licensed* data will be limited to 50,000 records. **Exported** search results that **do** contain licensed* data will be limited to 5,000 records.

When does the ARB decision date get populated for a specific property?

The appeals and RfR data is fed from MPAC's Work Management System (WMS). Once the ARB decision data is available in WMS it will be displayed in Connect. If you have questions on missing data, contact your local Municipal and Stakeholder Relations team for further troubleshooting.

How is the change percentage calculated each year on Connect 2.0?

$$\frac{\text{Last year} - \text{this year}}{\text{Last year}} \times 100 = \text{per cent change}$$

Why is "basement type" (i.e., finished/ non-finished vs. basement apartment) not included in the property record card?

This indicator is referred to as the Unit Class. This criteria will be available in a future iteration; however, is currently available in the People Portal.

When do 357s, Tax Applications, etc. appear in Connect 2.0 (published or approved?)

These are Municipal Act-generated work objects, not MPAC events. If a change to the property's profile occurs, that generates a value change; it would appear as a Year End event. Currently, all events appear at the Approved state, but coming soon, Connect 2.0 will display Work In Progress events. Once MPAC's work object tracker is integrated into the complete municipal experience of Connect 2.0, the work object will appear in that portal, so that municipalities can track the progress up to the point that it becomes a Year End event (if applicable).

Licensed Data

What is licensed data, and which data is licensed?

Licensed data information is provided by our business partner, Teranet, through a Data Sharing Agreement (DSA). If usage exceeds the limits within the confines of the DSA, royalties would need to be paid to Teranet. Licensed data includes, Owner Name, Service (mailing) Address, Sale Amount, Sale Date.



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Administrative

How do I change my password?

Under your name in the top right corner, click on the dropdown and select change password.

Which internet browsers (and versions of those) should I use for best results?

Internet Explorer 11 or newer

Safari 9.1 or newer

Chrome 49 or newer

Firefox 45 or newer

Microsoft Edge 20 or newer